

+

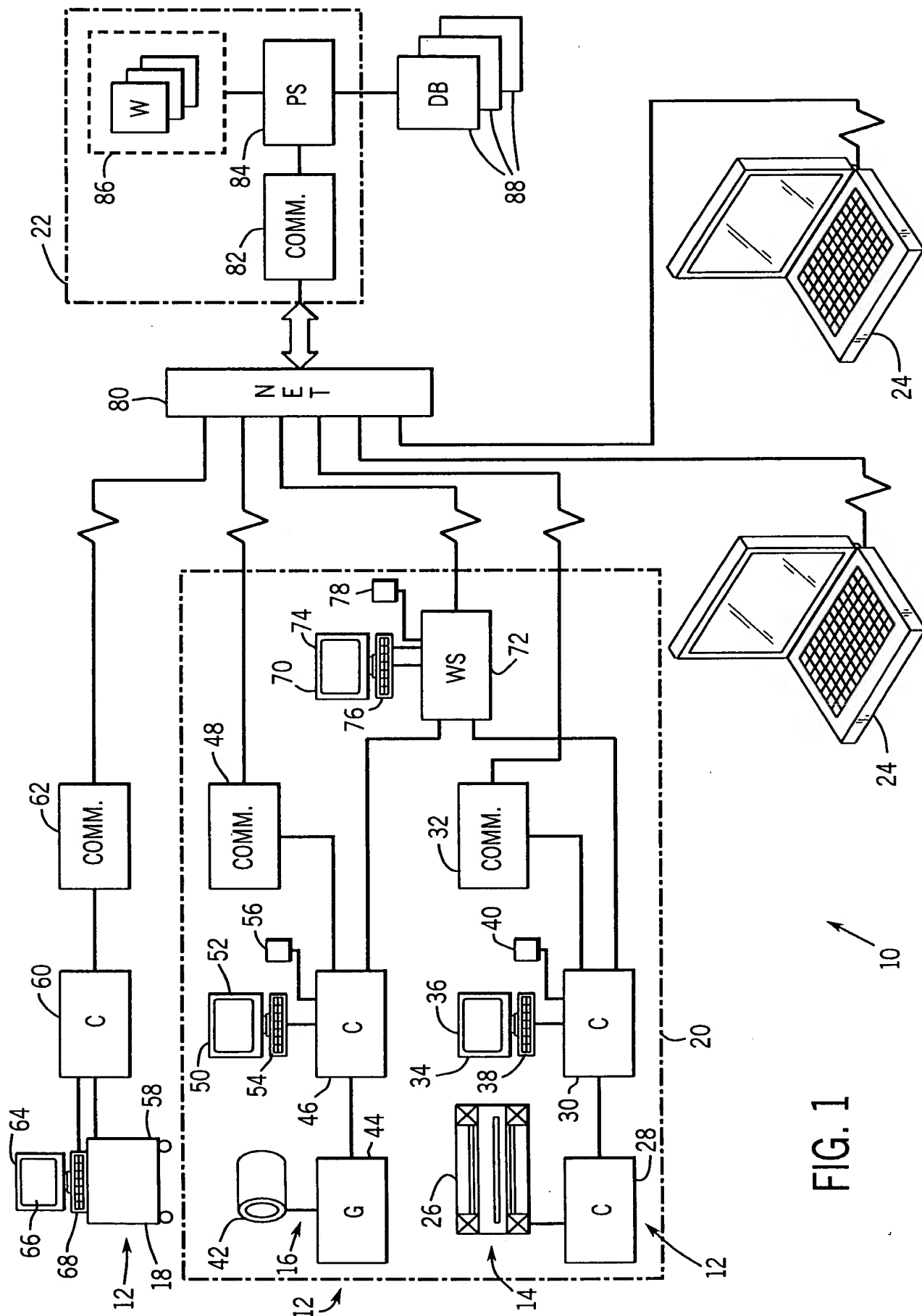
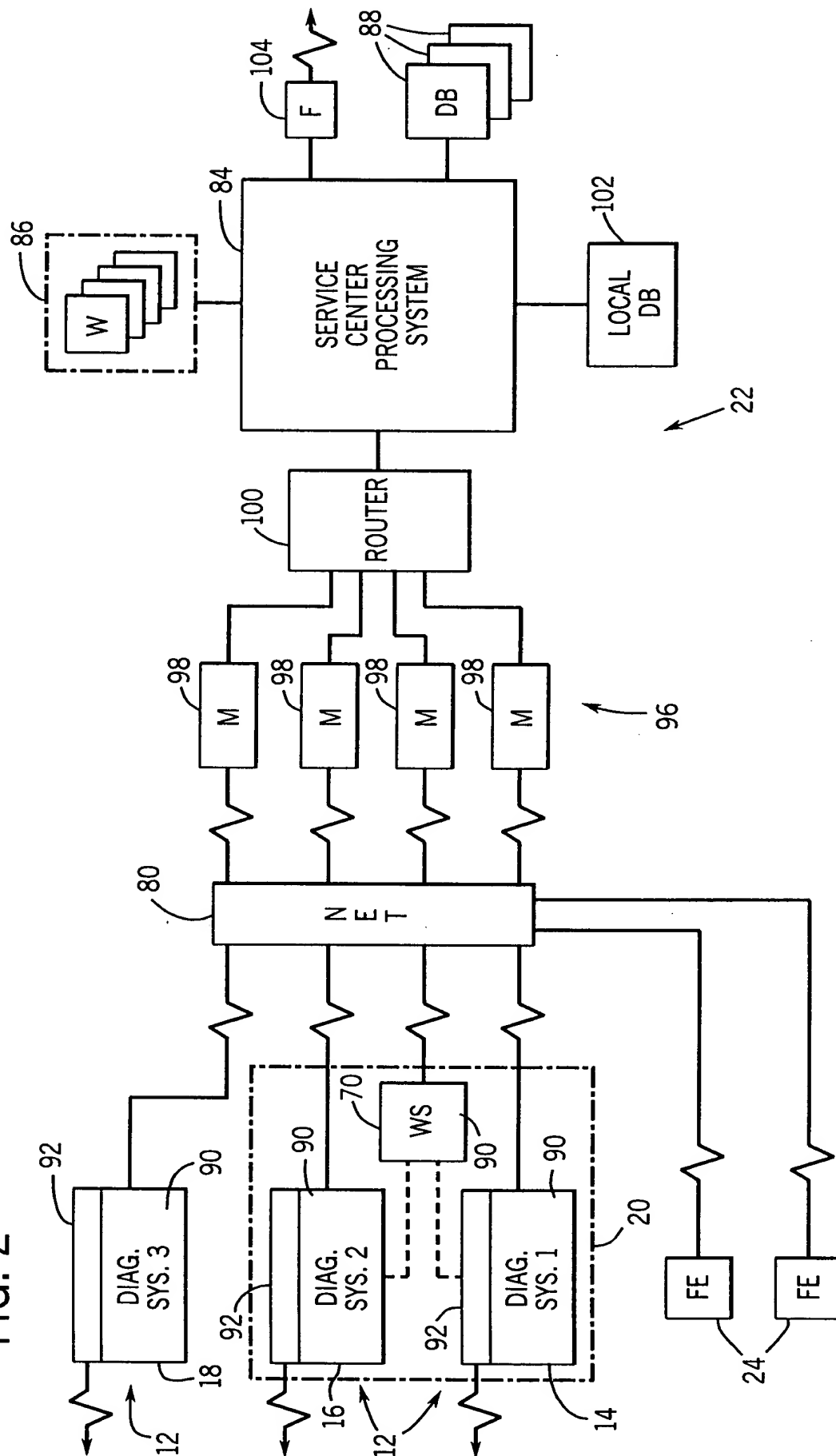


FIG. 1

10

+

FIG. 2



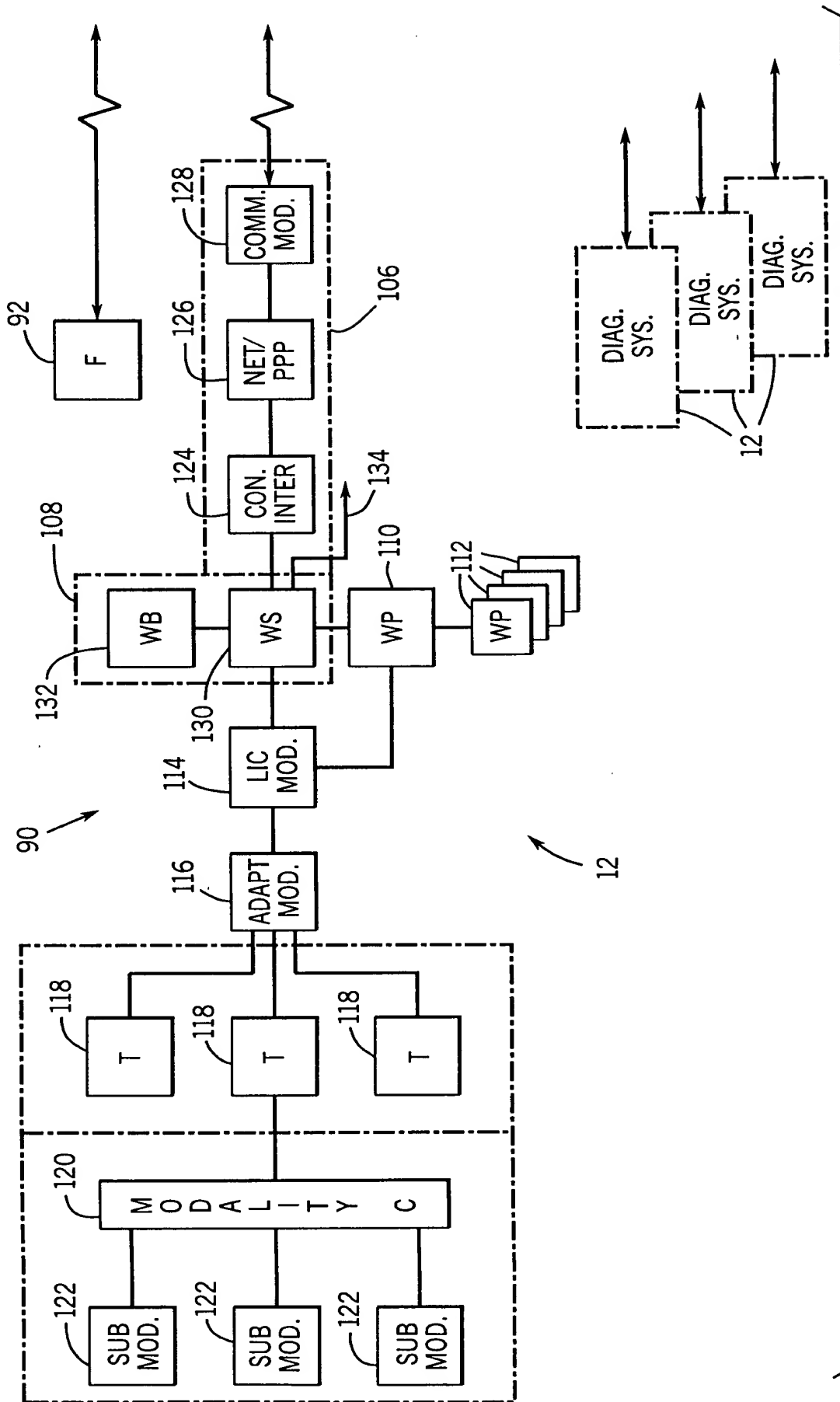
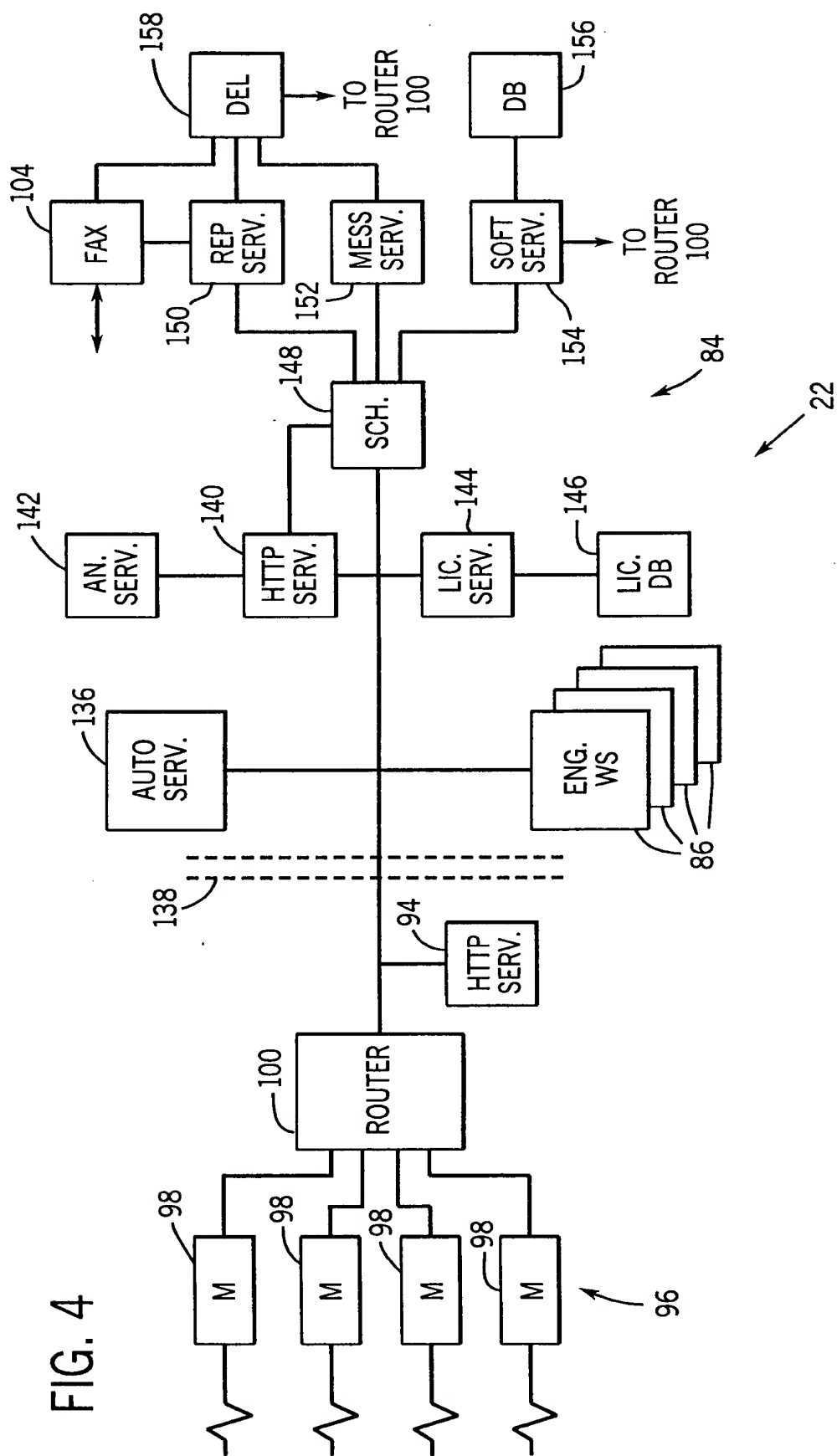


FIG. 3

FIG. 4



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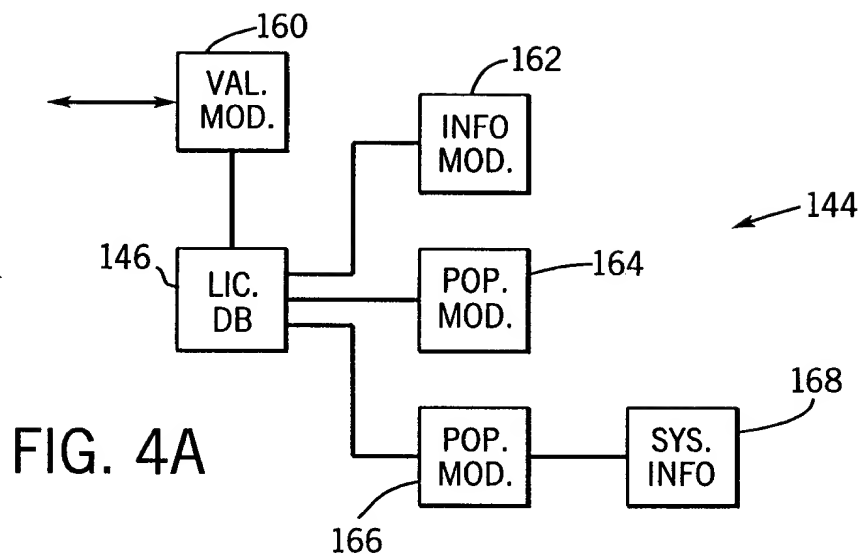
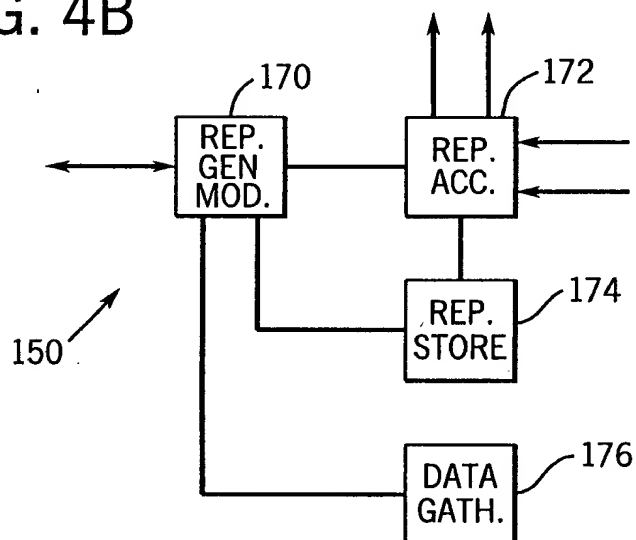


FIG. 4A

FIG. 4B



+

FIG. 5

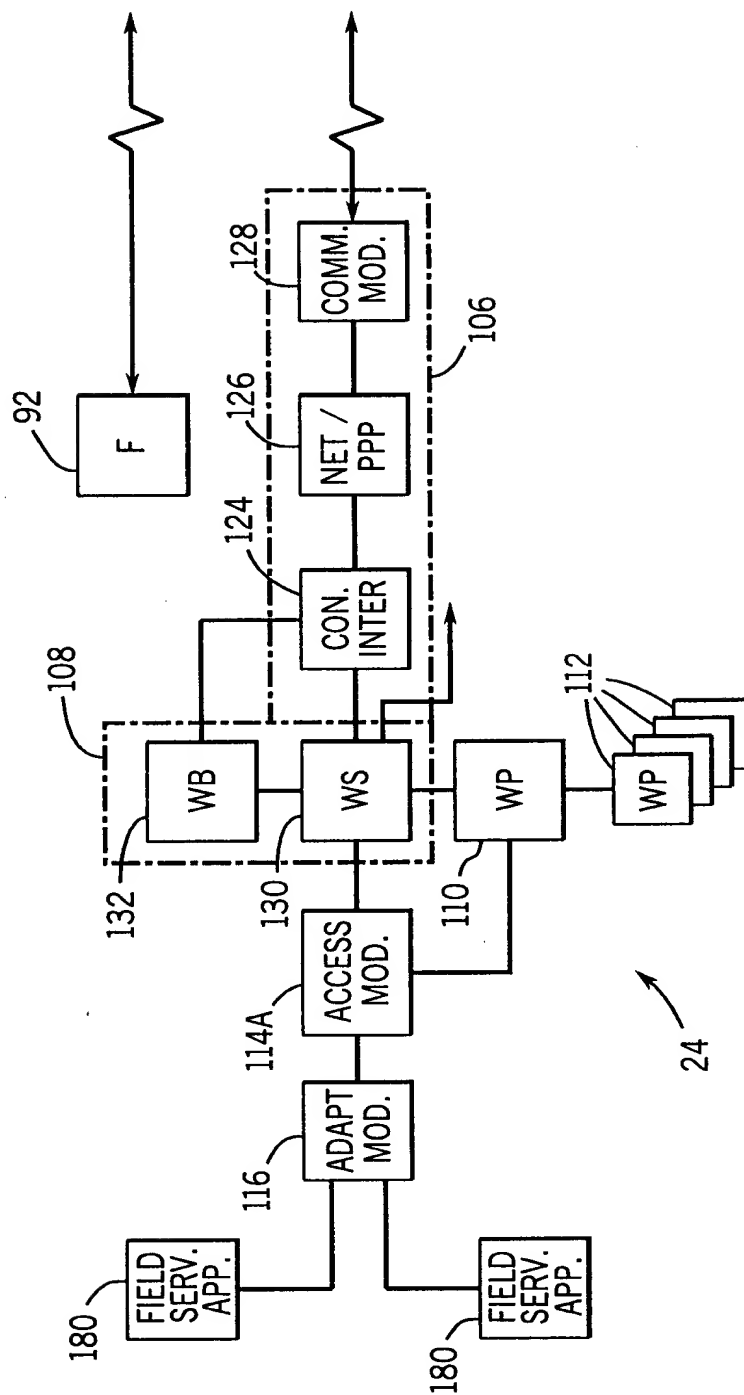


FIG. 6

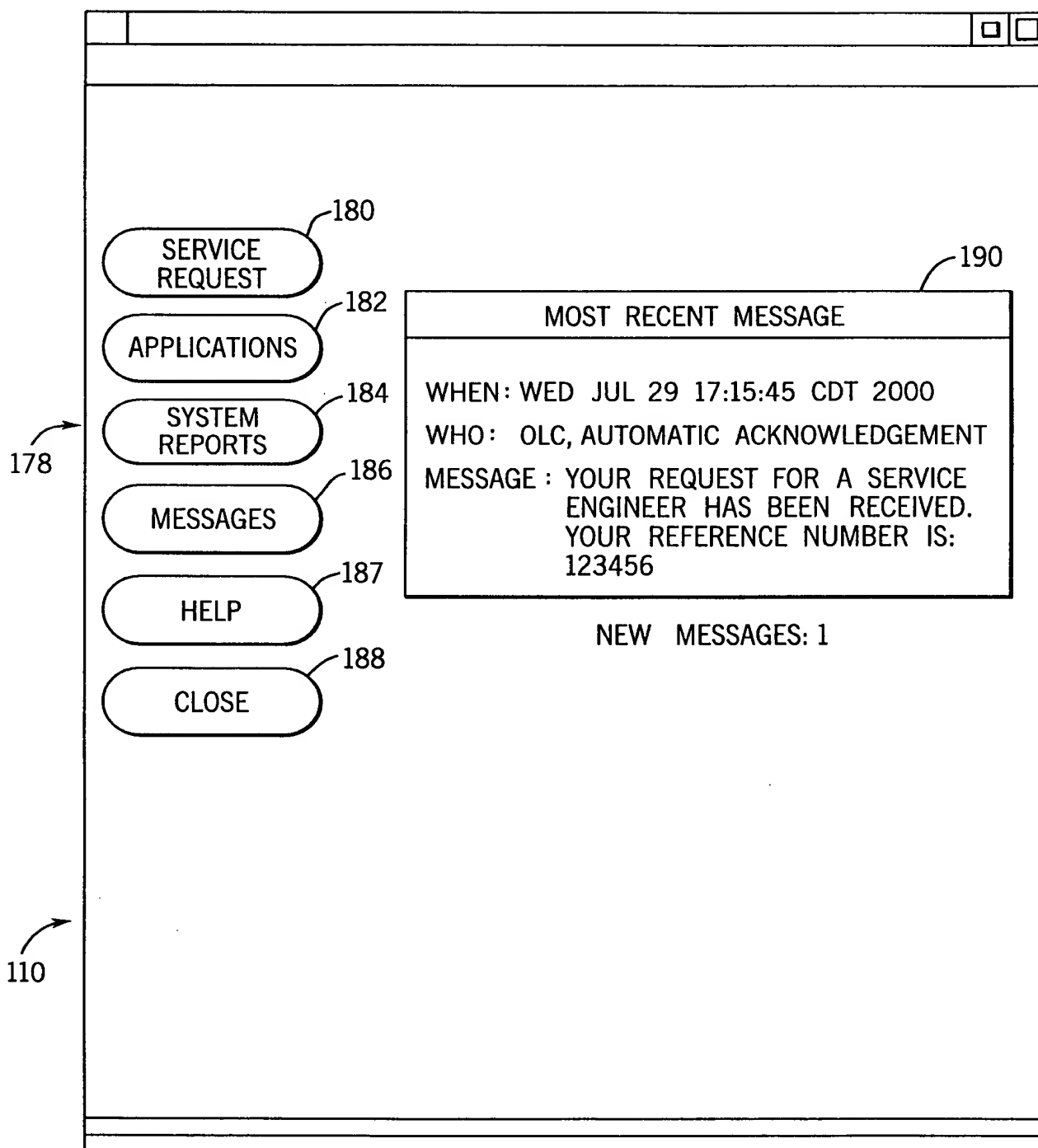


FIG. 7

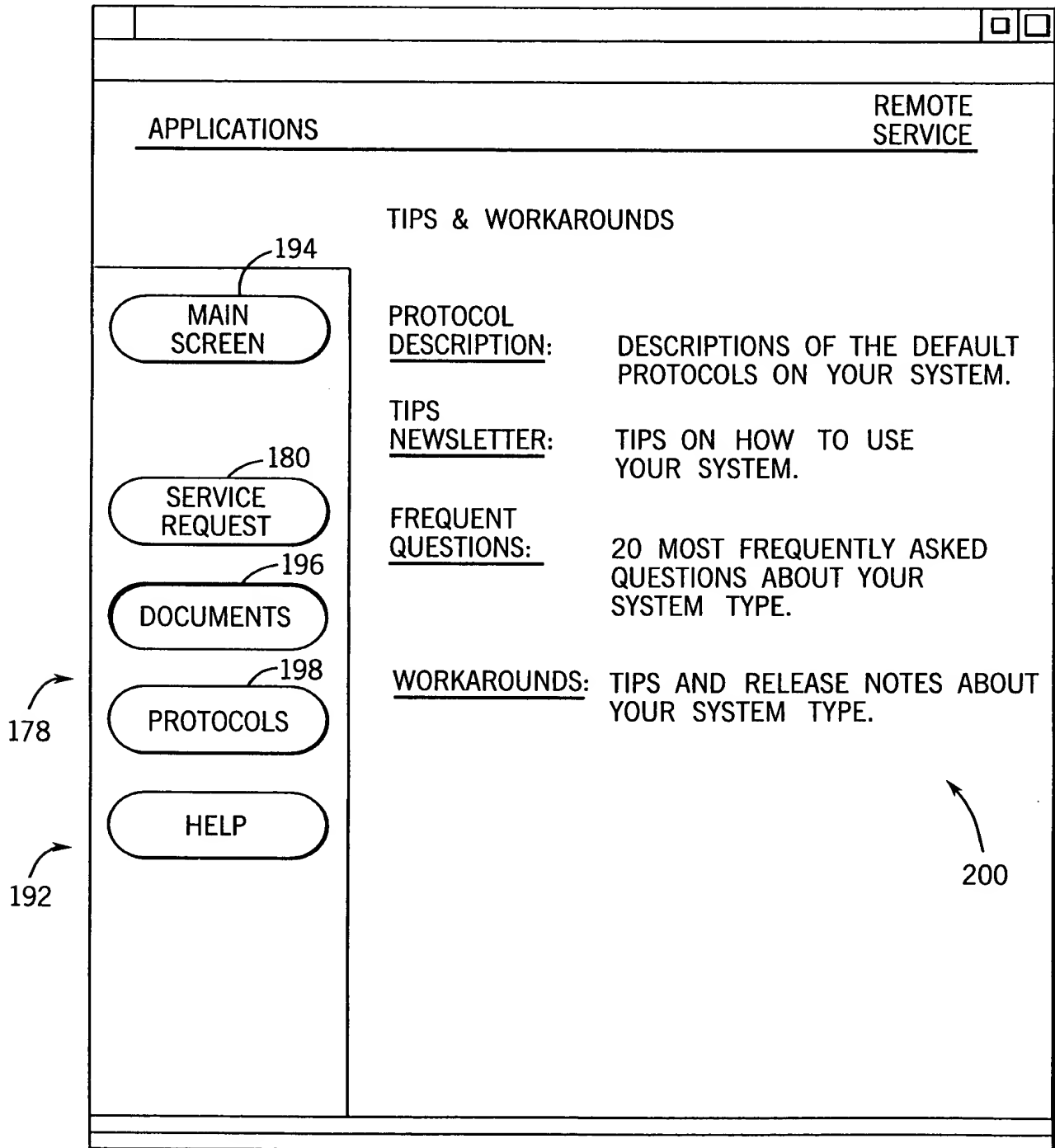


FIG. 8

SERVICE REQUEST
REMOTE SERVICE

...YOUR FASTEST CONNECTION TO A REMOTE SERVICE ENGINEER...

MAIN SCREEN
194

SERVICE REQUEST
180

SERVICE CENTER PHONE

HELP

REASON FOR CONTACTING SERVICE FACILITY:

URGENT PROBLEM

APPS QUESTION

PROBLEM AREA

☐ PRESCRIPTION

☐ ARCHIVAL

☐ IMAGE QUALITY

☐ ACQUISITION

☐ FILMING

☐ OTHER

☐ DISPLAY

☐ NETWORKING

SUBMITTER:

SELECT NAME

 OTHER:

PHONE:

SELECT PHONE NUMBER

 OTHER:

IMAGE (EXAM /SERIES /IMAGE)=>E S I

PROBLEM DESCRIPTION:

PROBLEM DATE /TIME:

8 / 27 / 00 13:21

SEND TO SERVICE CENTER

APPROVED	O.G. FIG.	
BY	CLASS	SUBCLASS
DRAFTSMAN		

FIG. 9

SYSTEM REPORTS
REMOTE SERVICE

194
MAIN SCREEN

220
SERVICE HISTORY

224
SYSTEM USAGE

228
TUBE USAGE

226
MONITORING

HELP

222
SERVICE HISTORY

DESCRIPTION	TYPE	REFERENCE NUMBER	DATE
PM WAS COMPLETED.	FE	12345678	MAY 24 2000
SYSTEM DISK IS FULL.	REMOTE	910111213	JUN 09 2000
GANTRY TEMPERATURE ADJUSTMENT.	FE	141516171	JUN 22 2000
MAGNET WAS FILLED.	MAGNET MONITORING	81920212	JUL 03 2000

APPROVED	O.G. FIG.	
BY	CLASS	SUBCLASS
DRAFTSMAN		

FIG. 10

MESSAGES REMOTE SERVICE

194

MAIN SCREEN

CURRENT MESSAGES

232

SUBJECT	SOURCE	DATE
PM COMPLETED.	AUTOMATIC SERVICE MESSAGE	07 / 22 / 00 17:55
REPORTS AVAILABLE.	AUTOMATIC SERVICE MESSAGE	07 / 29 / 00 07:12
▷ REFERENCE NUMBER ASSIGNED.	CONTACT SERVICE CENTER RESPONSE	07 / 29 / 00 17:15

178

CURRENT MESSAGES

SAVED MESSAGES

HELP

DATE: WED JUL 29 17:15:45 CDT 2000
SOURCE: "CONTACT SERVICE CENTER" RESPONSE

MESSAGE:

YOUR REQUEST FOR A SERVICE ENGINEER HAS BEEN RECEIVED.
YOUR REFERENCE NUMBER IS: GJD092265

YOU SHOULD RECEIVE A RESPONSE FROM AN ENGINEER WITHIN
FIVE (5) MINUTES.

230

SAVE DELETE

234

FIG. 11

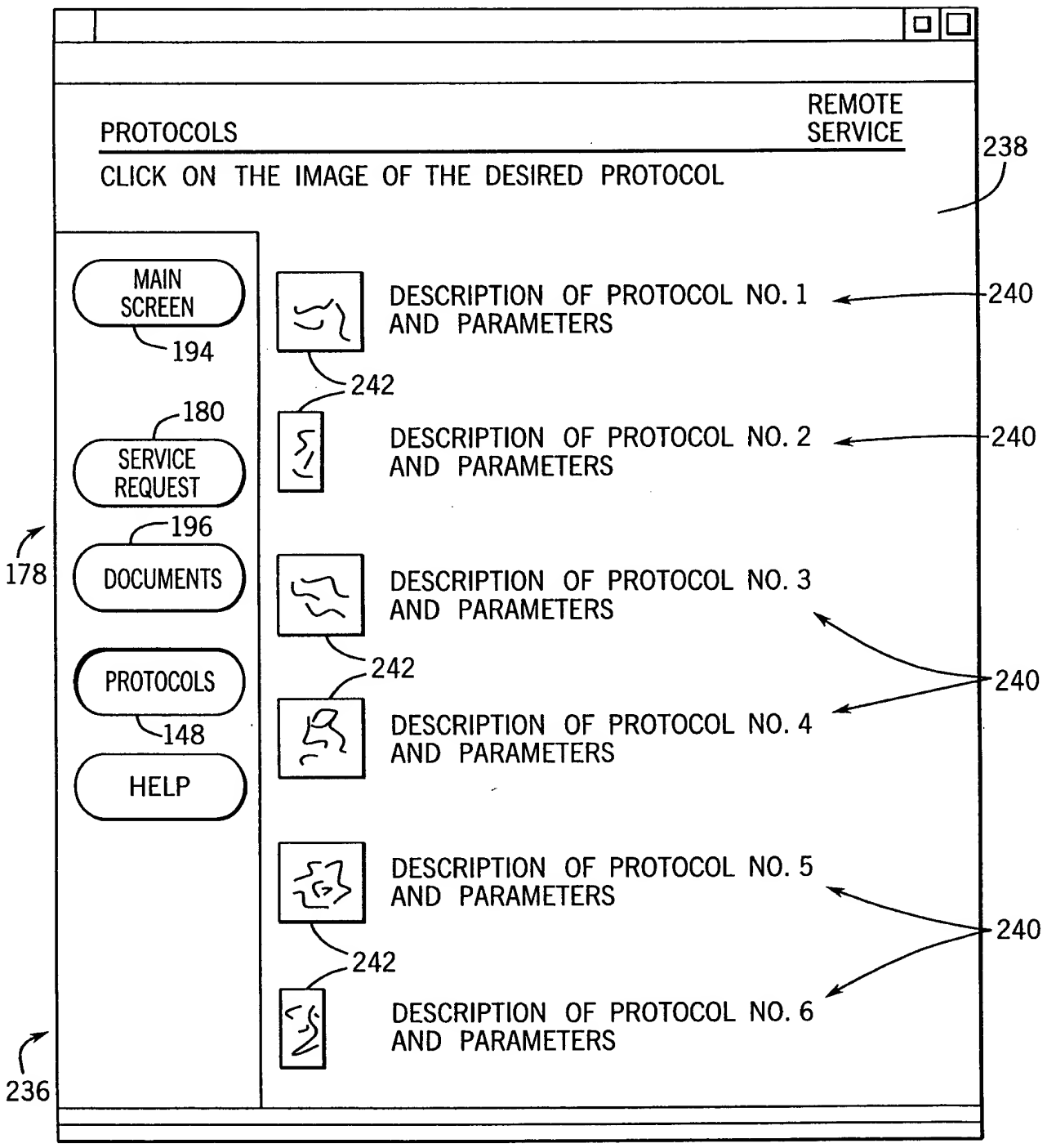


FIG. 12

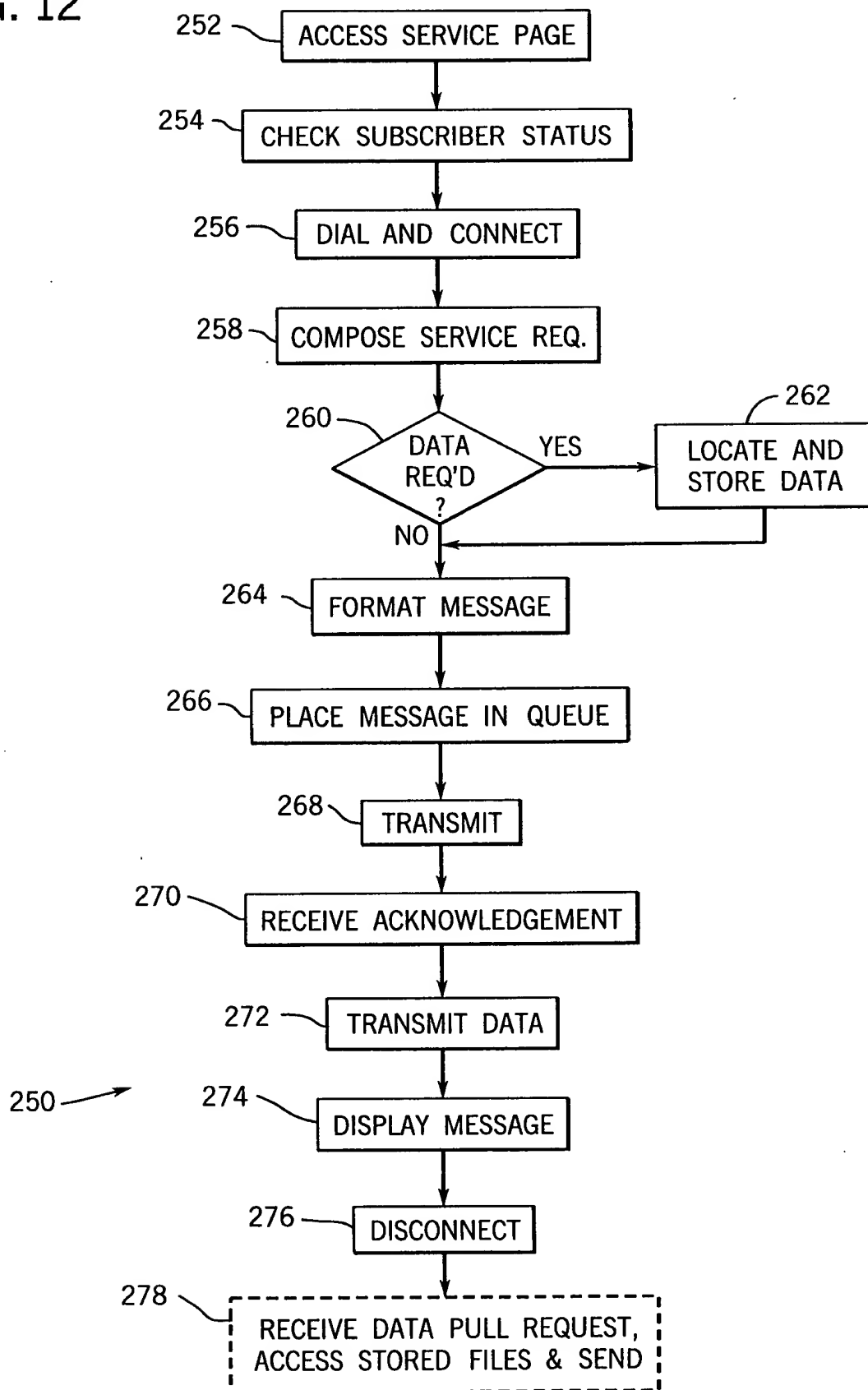


FIG. 13

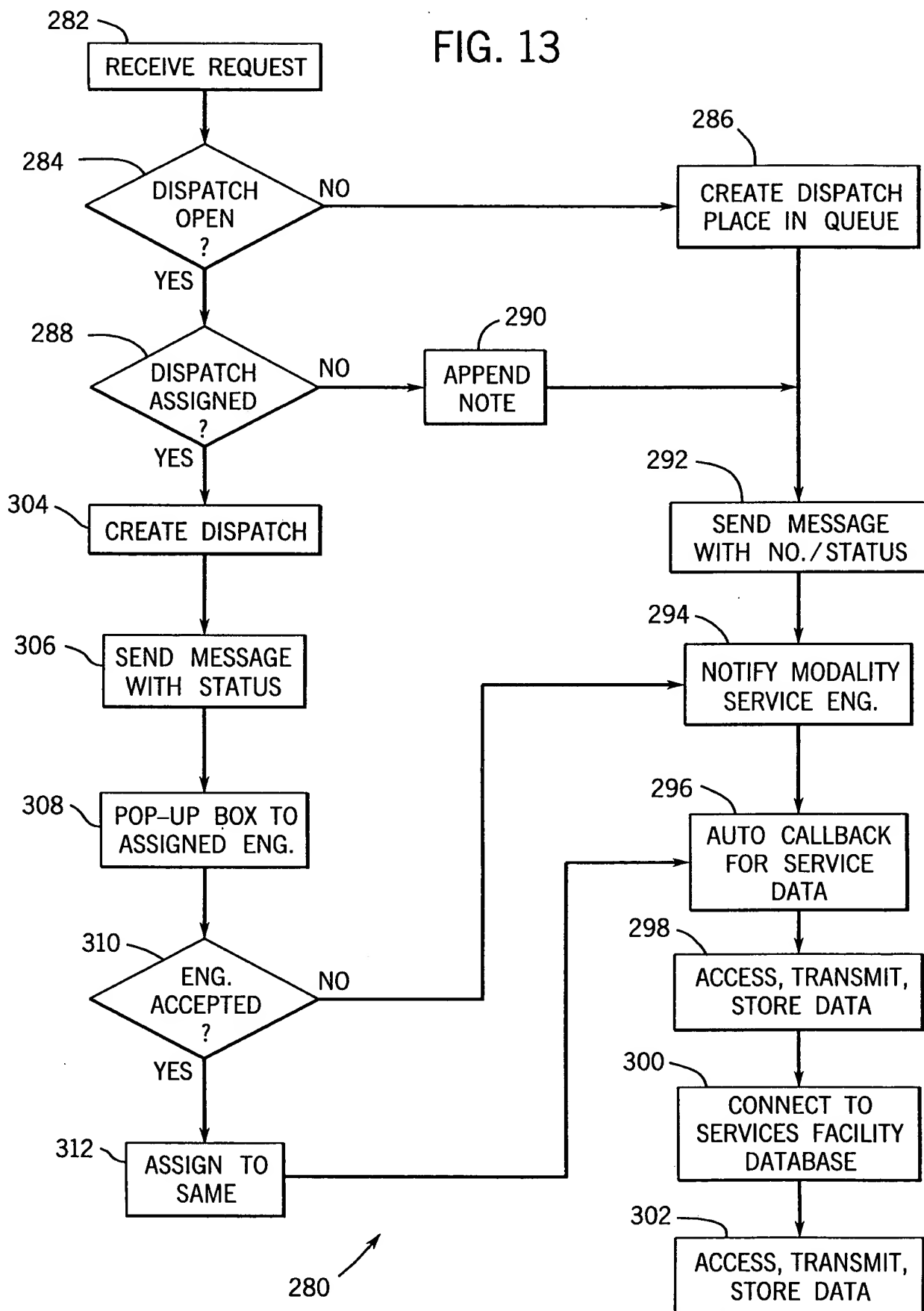


FIG. 14

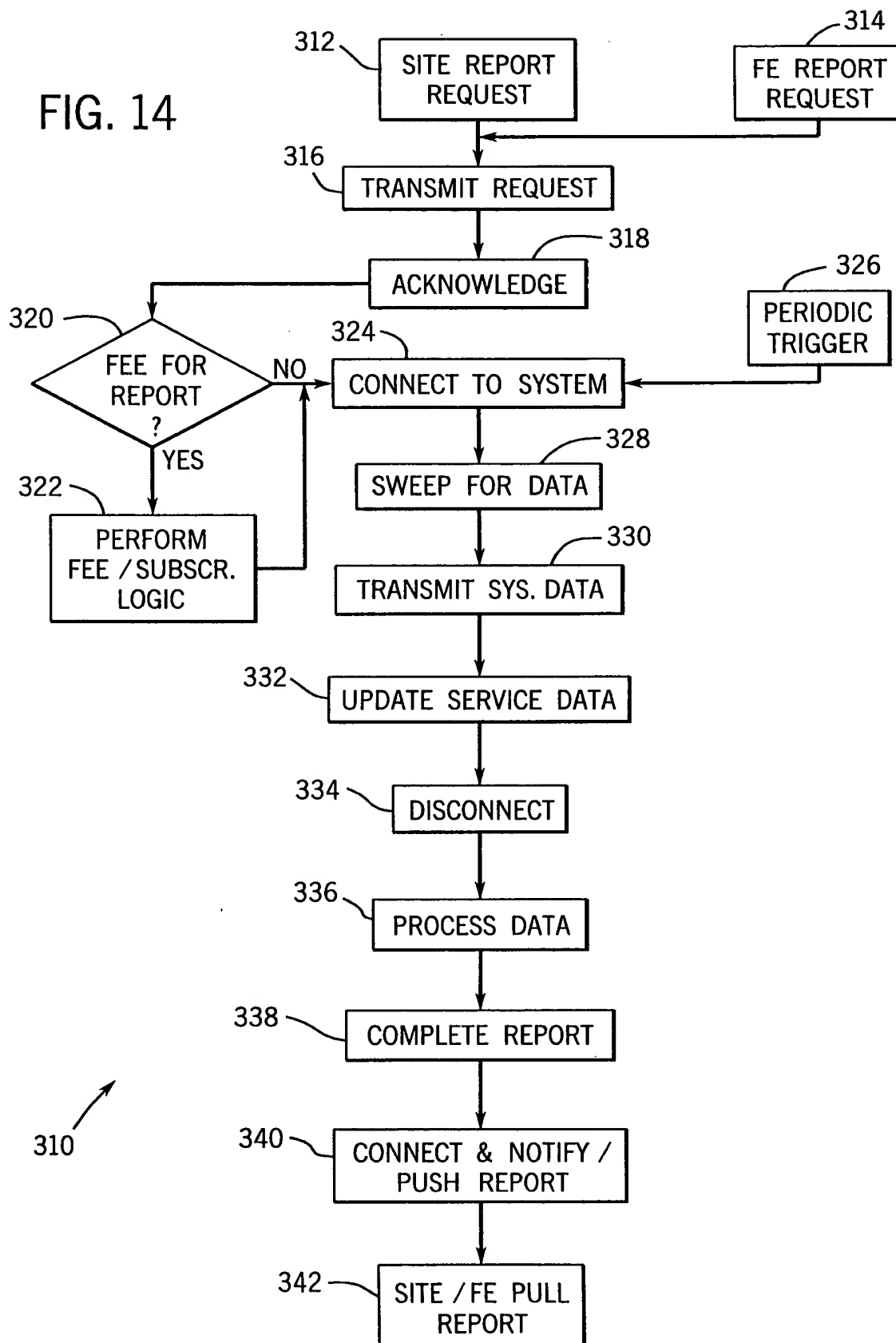


FIG. 15

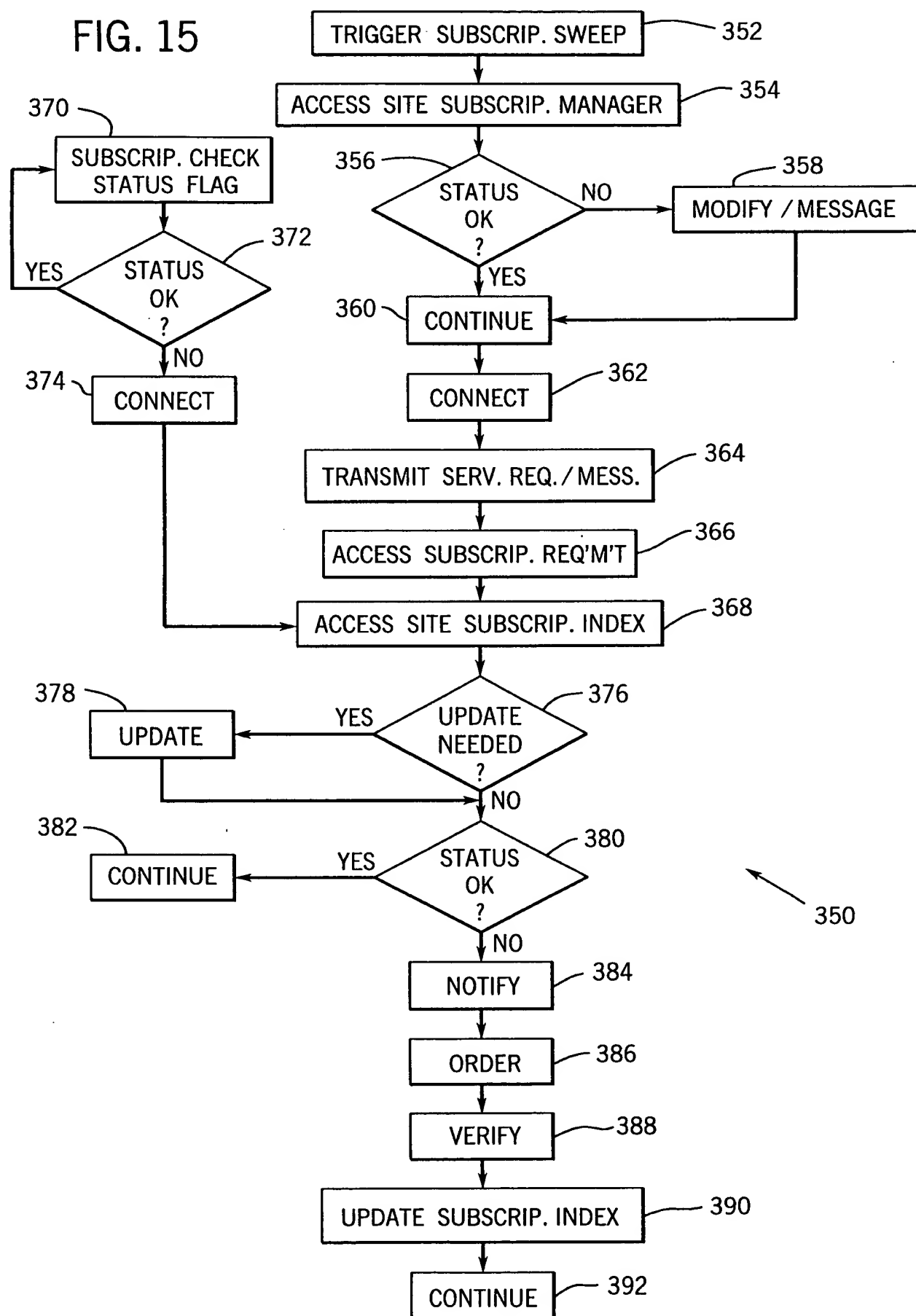


FIG. 16

